



EMPLOYEE NEWSLETTER

Dedicated to providing Support, Education and Hope

APRIL - JUNE 2022

Thank You is never enough!



What a year it's been so far, right Bella Care? I cannot believe it is almost half over. We are working through growing pains, position vacancies, boosters, audits, living with COVID, OSHA, monkey pox, and so much more! We have many open positions in all offices right now- some of it due to people moving on, but much of it is due to exciting growth across the board! Sometimes, I wish it would come at a slower, more steady pace, but I guess we don't get to pick and choose when someone needs us, right? I am very proud of all of you every day. Thank you is never enough. I hope that you all feel appreciated by the various activities and tokens that have taken place in your office this year- because myself and your managers truly do appreciate you.

One department that remains steadfast throughout our growth is the triage department. I wanted you all to meet Heather and Kim, our two awesome RNs who manage our afterhours calls! We would be nothing without these dedicated, intelligent women! And please don't forget that we are still seeking a part time person to assist them on the weekends.

Meet the Triage Nurses!



Heather Erle:

I am 50 years young and was born and raised in Massillon, OH. I married my partner of 13 years on July 17, 2021. I have two grown step children, three dogs and a cat. I received my BSN in 1997 from Eastern Michigan University. I started my nursing career in Oncology and have been working in Hospice for the past 17+ years.

I enjoy watching football and am an avid Cleveland Browns fan. I also enjoy traveling and listening to live music. My favorite trips were to Greece and Italy.

Much of my spare time goes to caring for my mother who has Alzheimer's. If I wasn't a nurse, I would be working with animals.

Last, but not least, I am honored to be working with such a great team of people at Bella Care Hospice!



Kim Clemmons:

My name is Kim Clemmons. I have been a nurse for 17 years and a hospice nurse for 15 of those years. I'm a huge advocate for hospice. My role as a triage nurse has me wearing many different hats. Never knowing what kind of call I will be taking every time I answer the phone. Some need advised, some need a nurse, some just need someone to listen. I love my job and wouldn't have it any other way.

Outside of work, I am a mom. Teenage years have proven to very fun. I have a 17 year old boy graduating from high school this year. I also have a 15 year old daughter who keeps me busy with volleyball, basketball, softball and being a social butterfly. They are my night and day, my whole world.

Currently my free time is spent building a house and all the headaches that has brought along with it. It is not your conventional build and everything that could slow us down, has! We keep pushing forward and it will eventually get done. We just don't put a time limit on anything now.

Submitted by Catie Bryan



Employee of the Year 2021

Congratulations Sherry Ping

From our Cincinnati Program!



Each year Bella Care Hospice selects an Employee of the Year to recognize their outstanding devotion to the company's mission and core values when providing care to our patients. This person embodies the hospice philosophy and demonstrates this philosophy in all they do for Bella Care Hospice. In order to be nominated for Employee of the Year, one must have been recognized as Employee of Quarter during the year by one of our five programs. Each program then selects one employee to nominate for the Employee of Year.



**Our 2021 Employee of the Year is Sherry Ping,
STNA from Cincinnati!**

Sherry is a huge supporter of Bella Care, she takes pride in her work as an STNA. Golden Years is a building that she has served for years and they absolutely adore her. She is often requested as an STNA from new clients/accounts.

When we have declining patients, she ensures the patients are clean and presentable for family. She takes her time to do their nails and hair. She is the first to ask for increased visits to provide extra presence. She puts her patients first and will work after hours and weekends if needed for her patients so no one dies alone. Sherry states: "I want my patients to meet the Lord, clean and looking beautiful." She will whisper in their ear when she provides their last bath and tell them they can 'go' now.

Sherry receives many compliments on her excellent personal care. Sherry is often the first Bella Care employee at bedside in the morning. She starts early to provide morning care to all her patients and to make sure they are all okay for the day. She completes a lot of trainings with new aides and ensures they are well educated on their duties. Sherry is dedicated, leads by example, is always in uniform and follows Bella Care policies and procedures.

She truly has the Hospice Heart!



Stacey Bosley, RN Case Manager Employee of the Quarter for Q2

Stacey Bosley has been with Bella Care Hospice now for 1 year as a RN Case Manager. When you think of some of the qualities a hospice nurse should have, a few that come to mind are: compassion, sympathy, patience, and ability to remain calm under pressure – all in which Stacey possesses. When Stacey answers a phone call, you can tell immediately from the other end of the phone that she always answers with a smile in her voice and a friendly greeting that is very welcoming in nature. No matter how busy Stacey is she will always stop what she is doing to assist a co-worker in need and will always lend a helping hand whenever she can, consistently proving that she is a team player. Bella Care Ashtabula is grateful to have such a caring and compassionate nurse like Stacey on our team and look forward to many more years to come! Thank you, Stacey, for your dedication to Bella Care Hospice and most of all, your patients.

February Business of the Month February 28, 2022

Accurate Healthcare was our February 2022 Business of the Month recipient!

Accurate Healthcare is a medical supply company that offers lease, rental, or sales of durable medical equipment. With over 30 years of healthcare industry related experience, they truly respect each client’s rights, dignity and confidentiality while working hard at keeping their supplies up to date with the ever-changing healthcare industry.

Accurate Healthcare’s staff are great to work with because they are a group of compassionate individuals who always act with a sense of urgency and are committed to delivering the best quality possible. The staff are very knowledgeable regarding the products offered and often go above and beyond to ensure our patients have the necessary equipment- whether that be at home or in a facility.

Thank you to the Accurate Healthcare staff for all you do and being such a great part of the community!



Memorial Service at Carington Park March 8, 2022

What an honor it was to help with the Memorial Service at Carington Park! Our wonderful chaplain led the ceremony, while others took turns reading names for a moment of silence. We finished by reminiscing and sharing fond memories.

Celebrating our Social Workers! March 28, 2022

Happy Social Worker Month to our amazing social workers Brooke & Suzanne! Thank you for all you do for our patients, families and your coworkers. We hope you both had a great month and we are so grateful for all you both do every day!



March Business of the Month March 11, 2022

Jefferson Family Health Center was our March 2022 Business of the Month recipient!

Jefferson Family Health Center offers comprehensive, personal health care from routine checkups and preventative health, to diagnosing and treating common illnesses and injuries. Providers at this location include Catherine Bishop, DO, Ravi Chimalakonda, MD, and Andi Tirounilacandin, MD. Jefferson Family Health Center's providers and staff are wonderful to work with because they provide excellent customer service and patient care. The staff are all very friendly and make you feel welcomed. For mutual patients, the coordination of care for hospice services is very smooth and Bella Care Hospice is grateful for the consistency and reliability offered by this provider!

Thank you to the Jefferson Family Health Center staff for all you do and being such a great part of the community!



April Business of the Month April 29, 2022

Mentor Ridge Health & Rehabilitation was our April 2022 Business of the Month recipient!

Mentor Ridge Health & Rehabilitation offers 24/7 skilled nursing, physical therapy, occupational therapy, speech therapy, outpatient rehabilitation and aquatics center, fine dining, spa and salon services, housekeeping and linen services, wellness programs, dining and nutrition services, personal care assistance and secure setting.

Mentor Ridge Health & Rehabilitation is located within the Newell Creek community in Mentor, Ohio and has beautiful private suites with Amish-built solid wood furniture and en-suite private bathrooms with walk-in showers.

Mentor Ridge Health & Rehabilitation's staff are consistently committed to providing the highest quality of services to the patients they serve which is displayed through the facility's 5 star CMS rating. The entire staff at Mentor Ridge Health & Rehabilitation are very knowledgeable and have excellent communication skills which ensures better customer service all around, whether that be for a patient, family member, coworkers or vendors. Mentor Ridge Health & Rehabilitation always assists patients & families in a way that creates for a smoother transition to hospice services when appropriate and is a great healthcare partner overall to work with!

Thank you to the Mentor Ridge Health & Rehabilitation staff for all you do and being such a great part of the community!

May 2, 2022 Happy Mother's Day

Let us thank God for blessing us with such amazing mothers who always put our needs and comforts before theirs, who gave us protected lives, who cooked the food we like.... Moms are truly the most loving angels..... Happy Mother's Day to all of the wonderful moms out there!



May 5, 2022 A-Tech Job Fair

Bella Care Hospice enjoyed our time at the A-Tech Job Fair which is located in Jefferson, Ohio. The technical & career campus has several different programs that students can choose from and our staff was happy to help provide education on our services and organization. Our directors of marketing, volunteer coordinator and executive director were glad to be a part of such a great event and look forward to returning next year!

Ashtabula submitted by: Michelle Kalifon

Showing Our Staff Some Appreciation!

In Quarter 2, we focused on Staff Appreciation- from Birthdays to Bridal Showers and everything in between! Recently we educated our staff while enjoying a meal together. In the last six months, we have added some amazing people to our team. Our family is growing closer daily. We have an entire team of people that posture their hearts daily to provide exceptional care.



Bridal Shower Celebration 2022



Volunteer Appreciation 2022



Birthday Celebrations



Bridal Shower Celebration 2022



Bridal Shower Celebration 2022



Administrative Assistant Appreciation
2022



Team Dinner 2022



Team Dinner 2022

Welcome to the team:

Cincinnati Bella Care has been very busy. We have several new Staff Members and Volunteers.

We would like to welcome our new Team Members:



Kristy Anderson- RN
On Call Weekends



Amanda Bright- RN
Monday-Thursday evenings



Tanya Kaylor- RN
Case Manager

Nursing Home Week Celebrations:

National Nursing Home Week was a huge success! We were busy celebrating with our Partners in Care. What a wonderful way to end our second quarter. Our Marketing team was out and about enjoying the festivities and working very hard at celebrating with their friends an Partners in Care.

Thank you Kim, Jessica and Lisa!



Nursing Week Celebration!



Our Clinical Managers, Crystal and Brittany, worked to make Nurses Week special! We celebrated all week long with our super hero day and a day of recognition just for them.

Our Cincinnati and Dayton Teams help each other out when they need an extra hand. So our Clinical Managers, Crystal and Brittany, worked with the Dayton Clinical Manager, Ashlee, to make Nurses Week special for both teams! They brought the teams together for some fun at Full Throttle! They had many events scheduled and we are thankful it went off without any injuries.

Bella Care Nurses are the BEST!!!



Let's "taco" about how awesome our nurses are!

Columbus celebrated our wonderful hospice nurses for National Nurses' Day with a Mexican Fiesta luncheon catered by one of our favorite restaurants, Chuy's. Everyone was able to relax, eat and take home a special "grab & go" gift bag, filled with special items like lotion, candles, bath bombs, candy and more. Our nurses work extremely hard and we loved spoiling them for their special day! Thank you for everything you do and for being so AWESOME!



There is a lot happening in Dayton! We have received numerous compliments for the nurses and aides recently. Bellbrook Health and Rehab (Donna and Leticia), Englewood Health and Rehab (Shannon and Leticia), and Randall Residence (Valerie and Chloe). The care these team members have shown to the patients and their families have not gone unnoticed by the facility at which they work. In addition to the job well done, we have officially been chosen to be the only Hospice provider for Bellbrook Health and Rehab. This goes to show - when you have the passion, empathy and care for your patients, good things happen. I could not be more proud for the excellent job Bella Care TEAM DAYTON provides on a daily basis.



Donna and Leticia



Shannon and Leticia



Valerie and Chloe

thank you  NURSES

FOR THE DIFFERENCE YOU
MAKE EVERY SINGLE DAY

Celebrate Life

Ashtabula

We Honor Veterans March 22, 2022

Our staff was honored to celebrate our patient, Bobby, and recognize him for his service in the U.S. Army. When provided with his blanket, Bobby had the biggest smile on his face and said, "How about that! Thank you everybody for my beautiful gift for my birthday."

Thank you Bobby for your service to this country!



Military Pinning Ceremony May 9, 2022

In honor of Military Appreciation Month (May 2022), our Bella Care staff along with the Ashtabula County Veterans Service Commission held a pinning ceremony to honor patient Clifford for his service in the Navy.

Thank you Clifford for your service to this country!



Cleveland

Sometimes the little things make the biggest difference!

Our Celebrate Life events are sometimes things that facility staff and family participate in with us for the patient, and sometimes it's not so much a 'celebration,' but rather an item that would bring great joy to our patients. We learned that one of our patient's, who keeps to themselves and doesn't want visitors, loved two things: crossword puzzles and Kit Kats. We surprised this patient with those things that they love. Our care team reported that the patient's quality of life changed drastically. The patient went from refusing visits to welcoming our team in with a smile!



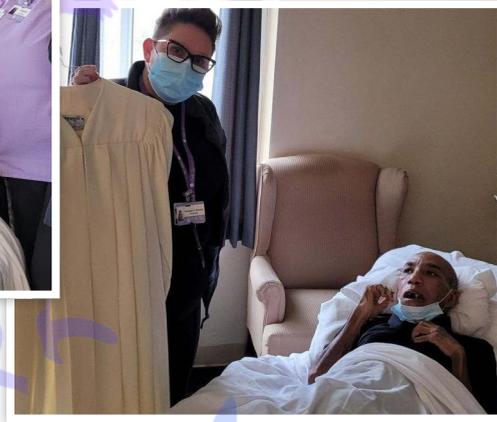
"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around."

~Leo Buscaglia

Cincinnati

Making Happy Memories

Bella Care Cincinnati team celebrated Keith who was a minister. He voiced to his team that he really missed wearing his robe. The clergy robe made him feel whole and brought back fond memories. We were happy to be able to provide him with one!



Columbus

56th Wedding Anniversary

We were able to give our patient, Margie, and her husband Paul a very special 56th Wedding Anniversary Celebrate Life gift. Paul wanted to take his lovely wife to a restaurant they used to "frequent back in the day" called Villa Nova.

Paul and Margie invited our team to join them Zach (RN), Audra (SW), Greg (Chaplain) and Cheryl (Hospice Aide) and it was an afternoon of hearts filled with love and joy.



Celebrate Life

Dayton

Dayton has a new patient that is from New York, and after having a conversation with Chaplain Brian, he found out she has a love for certain foods that are made in New York. Specifically Pignoli and Rainbow cookies as well as a veggie calzone. After having the conversation with Brian, we were able to find a bakery that specializes in these type of baked goods along with an Italian restaurant that could provide a veggie calzone. Once we received the cookies and Brian was able to get the calzone, he delivered these to our patient. She was shocked and actually shed a few tears of excitement. Needless to say, the calzone was eaten quickly and the cookies did not last long.



*'The Lord has promised
good to me
His word my hope secures
He will my shield
and portion be
As long as life endures.'*

EMPLOYEE *of the quarter*

**Congratulations to our Employees of the Quarter
for 2nd quarter 2022**

Ashtabula – Stacey Bosley, RN Case Manager

Cincinnati – Ashley Baker, STNA

Cleveland – Viviane Deans, STNA

Columbus – Jessica Carpenter, RN Case Manager

Dayton – Leticia Moreland, STNA

welcome
TO THE TEAM

Welcome to all the staff members joining our amazing teams!

Corporate

Joyce Mills, Patient Account Specialist - March 1st

Ashtabula

Danielle Marimpietri, STNA - April 25th

Rose Simonetta, LPN - May 9th

Cincinnati

Amanda Bright, RN On-Call M-Thursday evenings -
February 15th

Kristy Anderson, RN On Call Weekends - March 15th

Tanya Kaylor, RN Case Manager - May 3rd

Cleveland

No new staff for Q2

Columbus

Michael Mann, Nurse Practitioner - March 15th

Dayton

Lauren Hill, Volunteer Coordinator - March 22nd

Tina Berry, STNA - May 6th

Kylah Branscomb, STNA - May 9th

Happy Anniversary!

The following employees celebrated a work anniversary during the second quarter of 2022.

Corporate

Tawna Boyer- 8 years
Vicki Perkins- 9 years
Catie Bryan- 10 years

Ashtabula

Nicholas Hull - 1 year
Sara Palmer - 1 year
Nichole Lister - 4 years
Kylee Livingston- 5 years
Heather Ertle - 9 years

Cincinnati

Erica Crowden - 3 years
Megan Guettler - 3 years
Wosilat Majekodunmi - 9 years
Kim Sells - 10 years

Dayton

Kalia McKinney - 1 year
Kelli Bess - 3 years
Megan Lash - 4 years

Cleveland

April Kirkbride-Cohen- 1 year
Dr. Hari Balaji - 4 years
Lakisha Kirby - 7 years
Dr. Mohamed Shahed- 9 years

Columbus

Matt Clark - 1 year
Avery Herda - 2 years
Brittnay Salyers - 2 years
Burt Solomon - 3 years
Maggie Appiah - 5 years
Jan Free - 5 years
Jenessa Reed - 6 years
Carrie Stoll - 6 years
Liz Gillenwater - 9 years
Jeaniece Kelley - 10 years

Happy Birthday!

Please celebrate those team members that will have a birthday in the 3rd quarter or 2022.

Corporate

Sabrina Young - June 8th
Tawna Boyer - July 7th
Vicki Perkins - July 13th

Ashtabula

Stacey Bosley - July 1st
Shandrekia Hull - July 5th
Leizl Malibiran - July 9th
Rachel Rowe - July 13th
Pam Brenneman - July 31st
Brooke Walker - August 26th

Cincinnati

Kim Sells - July 1st
Erica Crowden - July 1st
Laura Hinkle - July 25th
Abigail Green - July 25th
Tammy Bolin - August 5th
Gretchen Todd - August 11th
Jim Hopkins - August 16th
Shaina Williams - August 25th
Karen Wittmer - September 1st
Elizabeth Bauer - September 2nd
Shannon Caruso - September 2nd
Amanda Churchill - September 22nd

Cleveland

Lakisha Kirby - July 15th
Lori Hogle - July 21st
Lisa Wiborg - July 30th
Angela Bliss - July 31st
Kristen Caldwell - September 18th
Taylor Drass - September 24th

Columbus

JJim Clarkson - July 5th
Mike Scheiner - July 22nd
Nick Pollock - August 13th
Rachel New - August 19th
Zach Cumberland - September 8th
Tiffany Calender - September 17th
Dr. Richard Donnard - September 24th
Steve Hielkema - September 30th

Dayton

Lauren Hill - July 15th
Dr. Harold Ferguson - August 6th
Chena Blankenship - August 7th
Janice Brown-Ford - August 11th
Kaila McKinney - August 12th
Katrina Beculheimer - August 19th

